

Pioneer Dj

DJ SAMPLER

DJS-1000

pioneerdj.com/support/

For FAQs and other support information for this product, visit the above site.

Operating Instructions (Quick Start Guide)

IMPORTANT



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

CAUTION

**RISK OF ELECTRIC SHOCK
DO NOT OPEN**

CAUTION:
TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b_A1_En

NOTE

THE NO USER-SERVICEABLE PARTS COMPARTMENT WARNING IS LOCATED ON THE APPLIANCE BOTTOM.

D3-7-13-68_A1_En

IMPORTANT



Ce symbole de l'éclair, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, à l'intérieur du coffret de l'appareil, de "tensions dangereuses" non isolées d'une grandeur suffisante pour représenter un risque d'électrocution pour les êtres humains.

ATTENTION

**DANGER D'ÉLECTROCUTION
NE PAS OUVRIR**

ATTENTION :
POUR ÉVITER TOUT RISQUE D'ÉLECTROCUTION, NE PAS ENLEVER LE COUVERCLE (NI LE PANNEAU ARRIÈRE). AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR NE SE TROUVE À L'INTÉRIEUR. CONFIER TOUT ENTRETIEN À UN PERSONNEL QUALIFIÉ UNIQUEMENT.



Ce point d'exclamation, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, dans les documents qui accompagnent l'appareil, d'explications importantes du point de vue de l'exploitation ou de l'entretien.

D3-4-2-1-1b_A1_Fr

REMARQUE

L'AVERTISSEMENT DE PIÈCES NON RÉPARABLES PAR L'UTILISATEUR SE TROUVE SUR LE DESSOUS DE L'APPAREIL.

D3-7-13-68_A1_Fr

IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



D3-7-13-69_En

WARNING

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3_A1_En

WARNING

This product equipped with a three-wire grounding (earthed) plug - a plug that has a third (grounding) pin. This plug only fits a grounding-type power outlet. If you are unable to insert the plug into an outlet, contact a licensed electrician to replace the outlet with a properly grounded one. Do not defeat the safety purpose of the grounding plug.

D3-4-2-1-6_A1_En

WARNING

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a_A1_En

VENTILATION CAUTION

When installing this unit, make sure to leave space around the unit for ventilation to improve heat radiation (at least 5 cm at rear, and 5 cm at each side).

WARNING

Slots and openings in the cabinet are provided for ventilation to ensure reliable operation of the product, and to protect it from overheating. To prevent fire hazard, the openings should never be blocked or covered with items (such as newspapers, table-cloths, curtains) or by operating the equipment on thick carpet or a bed.

D3-4-2-1-7b*_A1_En

Operating Environment

Operating environment temperature and humidity: +5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH (cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).


D3-4-2-1-7c*_A2_En

CAUTION

This product is evaluated in moderate climate condition.

D3-8-2-1-7b_A1_En


The graphical symbol  placed on the product means alternating current.

The graphical symbol  placed on the product means direct current.

The graphical symbol  placed on the product means Class II equipment.

D3-8-2-4_A1_En

CAUTION

The  switch on this unit will not completely shut off all power from the AC outlet. Since the power cord serves as the main disconnect device for the unit, you will need to unplug it from the AC outlet to shut down all power. Therefore, make sure the unit has been installed so that the power cord can be easily unplugged from the AC outlet in case of an accident. To avoid fire hazard, the power cord should also be unplugged from the AC outlet when left unused for a long period of time (for example, when on vacation).

D3-4-2-2-2a*_A1_En

When using this product, confirm the safety information shown on the bottom of the unit.

D3-4-2-2-4_B1_En

AVERTISSEMENT

Cet appareil n'est pas étanche. Pour éviter les risques d'incendie et de décharge électrique, ne placez près de lui un récipient rempli d'eau, tel qu'un vase ou un pot de fleurs, et ne l'exposez pas à des gouttes d'eau, des éclaboussures, de la pluie ou de l'humidité.

D3-4-2-1-3_A1_Fr

AVERTISSEMENT

Cet appareil est muni d'une fiche de mise à la terre (masse) à trois fils. Comme la fiche présente une troisième broche (de terre), elle ne peut se brancher que sur une prise de courant, prévue pour une mise à la terre. Si vous n'arrivez pas à insérer la fiche dans la prise de courant, contactez un électricien qualifié pour faire remplacer la prise par une qui soit mise à la terre. N'annulez pas la fonction de sécurité que procure cette fiche de mise à la terre.

D3-4-2-1-6_A1_Fr

AVERTISSEMENT

Pour éviter les risques d'incendie, ne placez aucune flamme nue (telle qu'une bougie allumée) sur l'appareil.

D3-4-2-1-7a_A1_Fr

PRÉCAUTION DE VENTILATION

Lors de l'installation de l'appareil, veillez à laisser un espace suffisant autour de ses parois de manière à améliorer la dissipation de chaleur (au moins 5 cm à l'arrière et 5 cm de chaque côté).

AVERTISSEMENT

Les fentes et ouvertures du coffret sont prévues pour la ventilation, pour assurer un fonctionnement stable de l'appareil et pour éviter sa surchauffe. Pour éviter les risques d'incendie, ne bloquez jamais les ouvertures et ne les recouvrez pas d'objets, tels que journaux, nappes ou rideaux, et n'utilisez pas l'appareil posé sur un tapis épais ou un lit.

D3-4-2-1-7b*_A1_Fr

Milieu de fonctionnement

Température et humidité du milieu de fonctionnement : De +5 °C à +35 °C (de +41 °F à +95 °F) ; Humidité relative inférieure à 85 % (orifices de ventilation non obstrués)
N'installez pas l'appareil dans un endroit mal ventilé ou un lieu soumis à une forte humidité ou en plein soleil (ou à une forte lumière artificielle).


D3-4-2-1-7c*_A1_Fr

ATTENTION

Ce produit a été testé dans des conditions de climat tempéré.

D3-8-2-1-7b_A1_Fr


Le symbole graphique  indiqué sur le produit représente le courant alternatif.

Le symbole graphique  indiqué sur le produit représente le courant continu.

Le symbole graphique  indiqué sur le produit représente un équipement de Classe II.

D3-8-2-4_A1_Fr

ATTENTION

L'interrupteur  de cet appareil ne coupe pas complètement celui-ci de sa prise secteur. Comme le cordon d'alimentation fait office de dispositif de déconnexion du secteur, il devra être débranché au niveau de la prise secteur pour que l'appareil soit complètement hors tension. Par conséquent, veillez à installer l'appareil de telle manière que son cordon d'alimentation puisse être facilement débranché de la prise secteur en cas d'accident. Pour éviter tout risque d'incendie, le cordon d'alimentation sera débranché au niveau de la prise secteur si vous prévoyez une période prolongée de non utilisation (par exemple avant un départ en vacances).

D3-4-2-2-2a*_A1_Fr

Lorsque vous utilisez ce produit, vérifiez les informations concernant la sécurité sous l'appareil.

D3-4-2-2-4_B1_Fr

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2_A1_En

FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: DJ SAMPLER

Model Number: DJS-1000

Responsible Party Name: AlphaTheta Music Americas, Inc. OPERATIONS DIVISION

Address: 2050 W. 190th Street, Suite 109, Torrance, CA 90504, U.S.A.

Phone: 1-424-488-0480

URL: pioneerdj.com

D8-10-4*_C1_En

[Supplied power cord]

The supplied power cord is designed specifically for 120 V. Do not use it with a voltage other than 120 V. Doing so may cause a fire or electric shock.

D3-7-14_PDJ_A1_En

[Cordon d'alimentation fourni]

Le cordon d'alimentation fourni est conçu spécialement pour une tension de 120 V. Ne l'utilisez pas avec une tension autre que 120 V.

Cela pourrait provoquer un incendie ou un choc électrique.

D3-7-14_PDJ_A1_Fr

Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2_A1_En

CAUTION

This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances such as radios and televisions, use shielded cables and connectors for connections.

D8-10-3a_A1_En

IMPORTANT NOTICE

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 15 FOR FUTURE REFERENCE.

D36-AP9-3*_A1_En

Recording equipment and copyright: You may use this product only to reproduce or copy materials for which you own the copyright or have obtained permission to copy from the copyright owner or for which you otherwise have a legal right to reproduce or copy. Unless you own the copyright or have obtained permission from the copyright owner or otherwise have a legal right to reproduce or copy, you may be violating the law, including copyright law, and may be subject to payment of damages and other remedies.

K018US_A1_En

The Safety of Your Ears is in Your Hands

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing. Sound can be deceiving. Over time, your hearing "comfort level" adapts to higher volumes of sound, so what sounds "normal" can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

ESTABLISH A SAFE LEVEL:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES:

- Do not turn up the volume so high that you can't hear what's around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a_A1_En

POWER-CORD CAUTION

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock. Do not place the unit, a piece of furniture, etc., on the power cord, or pinch the cord. Never make a knot in the cord or tie it with other cords. The power cords should be routed such that they are not likely to be stepped on. A damaged power cord can cause a fire or give you an electrical shock. Check the power cord once in a while. When you find it damaged, ask your nearest service center or your dealer for a replacement.

S002*_A1_En

Contents

How to read this manual

Thank you for purchasing this Pioneer DJ product.

Read this manual and the Operating Instructions that is available on the Pioneer DJ site before using the product. Both contain important information that you should understand to properly use the product.

After you finish reading through the documents, keep them in a safe place for future reference.

This manual provides brief descriptions of the part names and the connection between the unit and peripherals. For more instructions on how to use this product, refer to the Operating Instructions for this product.

For obtaining the Operating Instructions for this product, see *Obtaining the Operating Instructions* (p. 6).

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Before start

Features

This unit is a standalone hardware sampler and sequencer for DJs that enables intuitive performances. It functions as a new kind of musical instrument that can also be used for DJ performances and live performances and is equipped with a user interface providing high operability and numerous performance functions, so a wide range of musical expression is possible on stage.

Obtaining the Operating Instructions

Some operating instructions are provided in PDF files.
Adobe® Reader® is required to view the PDF files.

1 Launch a web browser on a computer and access the following Pioneer DJ site.

pioneerdj.com

2 Click [Support].

3 Click [FIND TUTORIALS & MANUALS].

4 Click the [DJS-1000] icon in the [DJ SAMPLER] category.

5 Click on the desired language on the download page.

Accessories

- Power cord
- LAN cable
- USB cable
- RCA pin cable
- Operating Instructions (Quick Start Guide) (this document)

Supported media

This unit is compatible with USB mass storage class devices such as USB flash drives and digital audio players.

File systems FAT, FAT32 and HFS+

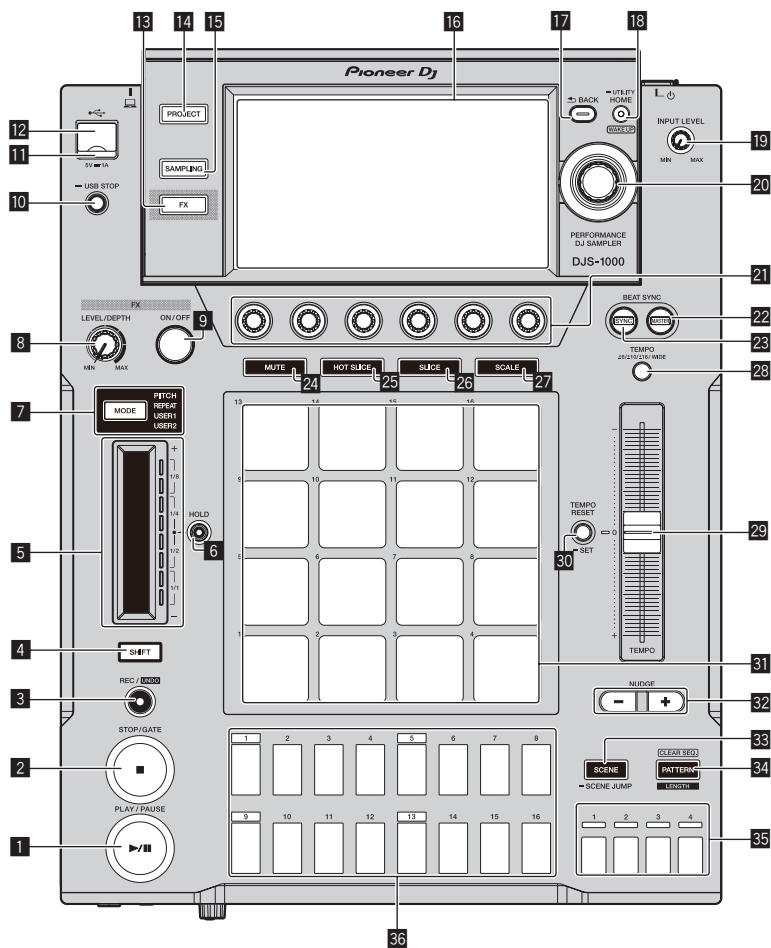
- Samples (wav and aiff with a sampling frequency of 44.1 kHz) on a USB device can be used with this unit.
- Depending on the USB device you are using, you may not achieve the expected performance.
- There is no guarantee that all USB devices will operate with this unit.

For more information, refer to the Operating Instructions of this product that is available on the Pioneer DJ website.

Part names

For more detailed, refer to the Operating Instructions of this product that is available on the Pioneer DJ website.

Top panel



1 PLAY/PAUSE ►/|| button

2 STOP/GATE button

3 REC/UNDO button

4 SHIFT button

5 Touch strip

6 HOLD button

7 MODE selection button and MODE indicators

8 FX LEVEL/DEPTH control

9 FX ON/OFF button

10 USB STOP button

11 USB indicator

12 USB device insertion slot

13 FX button

14 PROJECT button

15 SAMPLING button

16 Touch display

17 BACK button

18 HOME/UTILITY/WAKE UP button and STANDBY indicator

19 INPUT LEVEL control

20 Rotary selector

21 Parameter adjustment knobs

22 BEAT SYNC MASTER button

23 BEAT SYNC button

24 MUTE button

25 HOT SLICE button

26 SLICE button

27 SCALE button

28 TEMPO RANGE button

29 TEMPO slider

30 TEMPO RESET button and TEMPO RESET indicator

31 Performance pads

32 NUDGE button

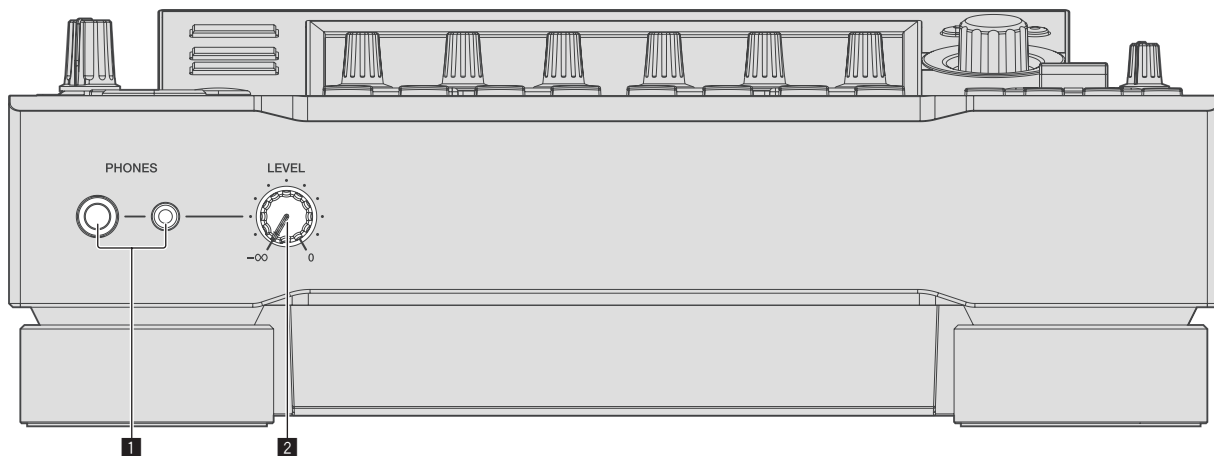
33 SCENE/SCENE JUMP button

34 PATTERN/LENGTH/CLEAR SEQ. button

35 Bar selection keys

36 16-step keys

Front panel



1 PHONES terminals

2 LEVEL control

Connections

Turn off this unit and disconnect the power cord from the power outlet before connecting components or changing the connections.

Connect the power cord to a power outlet after all the connections are completed.

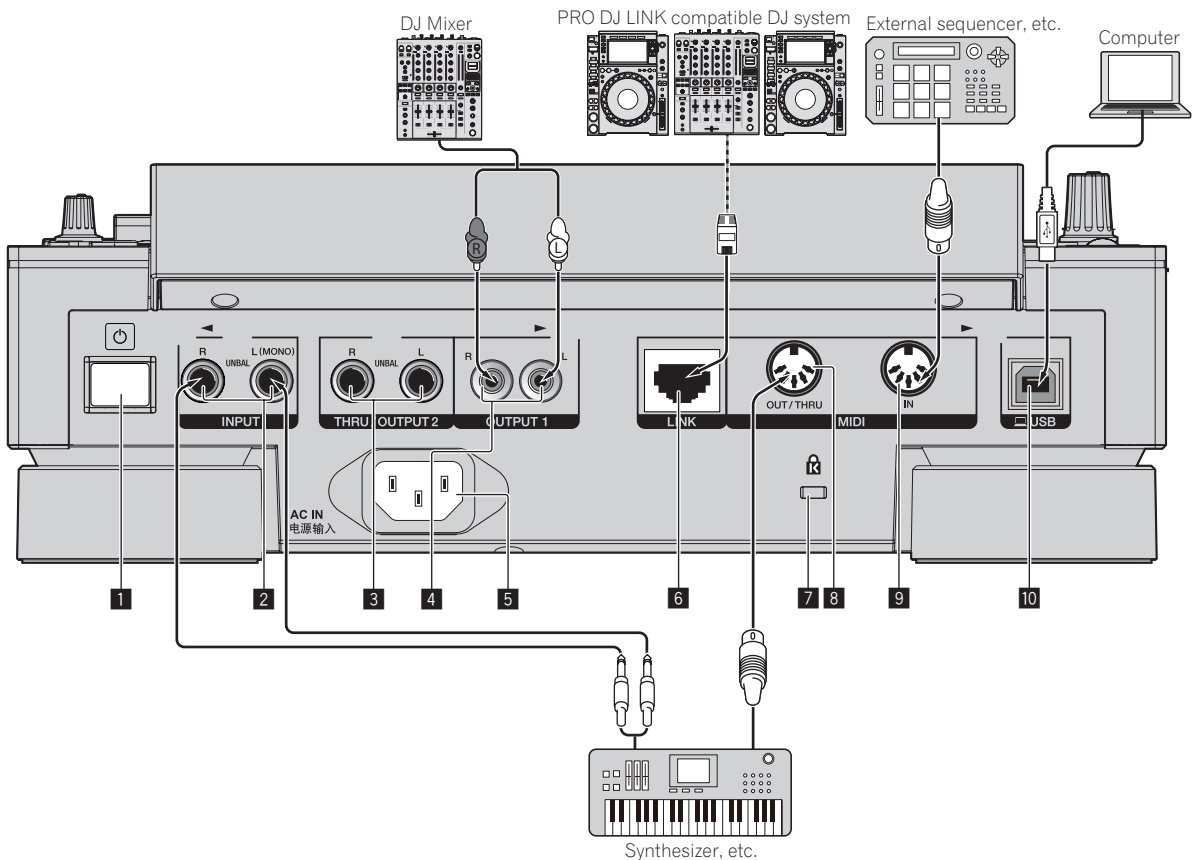
Be sure to use the power cord, USB cable, and LAN cable included with this product.

Refer to the operating instructions for the components to be connected.

- When using a LAN cable to connect the components, be sure to use either the LAN cable included with this product or an STP (shielded twisted pair) cable.
- Do not disconnect the LAN cable when information is being shared with PRO DJ LINK.
- A switching hub (commercially available) may be necessary depending on the models to be combined. Use a switching hub of 100 Mbps or greater. Correct operation may not be possible depending on the switching hub.
- A switching hub (commercially available) is necessary when connecting with a mixer that has only one LAN port. In the case of a mixer with enough LAN ports for all the DJ players and computers in the system, connect directly to a LAN port on the mixer's rear panel without using a hub.

Connecting to the input/output terminals

Rear panel



1 ⏻ switch

2 INPUT terminals

3 THRU/OUTPUT2 terminals

4 OUTPUT1 terminals

5 AC IN

6 LINK terminal

7 Kensington security slot

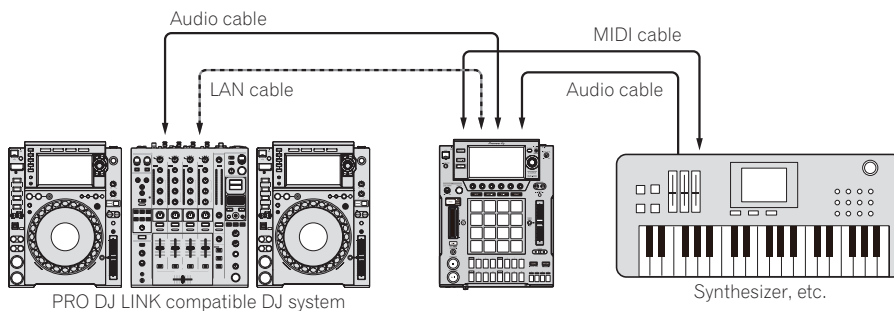
8 MIDI OUT/THRU terminal

9 MIDI IN terminal

10 USB-B terminal

Example of connections

When using with external devices



Cautions

Match the audio cable channel input to the mixer and the player number.

If a different player number is set, change the [PLAYER No.] setting on the [UTILITY] screen.

➤ For instructions on changing the settings on the [UTILITY] screen, refer to this product's Operating Instructions.

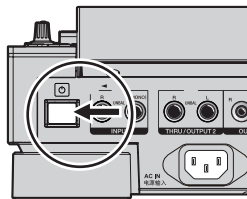
- When information is being shared with PRO DJ LINK, [PLAYER No.] is displayed in gray and the player number cannot be changed. In such a case, change the player number after first disconnecting the media and then turning off the link by, for example, disconnecting the LAN cable.

Starting up the unit

1 Connect external devices to this unit as described in *Connections* (p. 9).

2 Press the [⏻] switch on the rear panel of the unit.

The indicators light up and this unit turns on.



Operation

Start each procedure in the following sections from the home screen. Press the **[HOME]** button to display the home screen.

Playing a demo project

Loading a project

1 Press the **[PROJECT]** button.

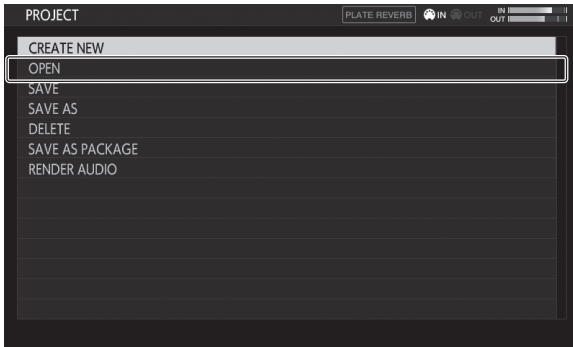
The PROJECT screen appears. You can perform operations such as loading and saving projects on the PROJECT screen.

2 Turn the rotary selector to select **[OPEN]** and then press the rotary selector.

The media connected to the unit appears.

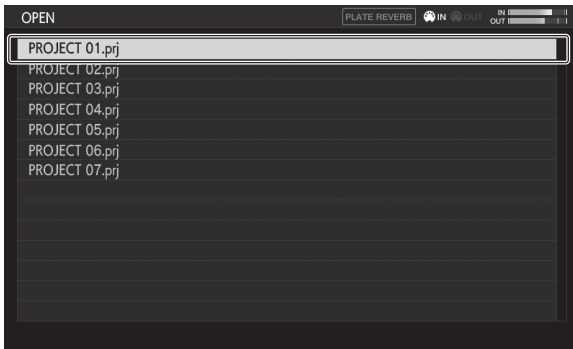
If you select the media containing the project you wish to use and then press the rotary selector, the project list is displayed.

- Press the **[BACK]** button to return to the previous screen.



3 Turn the rotary selector to select a demo project and then press the rotary selector.

A confirmation pop-up screen appears.



Playing a pattern

1 Press the **[PLAY/PAUSE ►/II]** button.

The pattern currently selected for the demo project plays back. During playback, the **[PLAY/PAUSE ►/II]** button lights up in green.

- Pressing the **[PLAY/PAUSE ►/II]** button during playback pauses playback.
- Pressing the **[STOP]** button during playback stops playback and returns to the beginning of the pattern.

2 Press the **[PATTERN]** button.

The unit enters the pattern switching mode and the **[PATTERN]** button lights up in white. The 16 step keys are lit in the currently selected scene colors during pattern switching mode.

- 16 patterns can be assigned to each scene. One pattern is assigned to each step key.
- Scenes with recorded sequences are dimly lit, scenes with no sequences recorded are not lit, and currently selected sequences are fully lit.

3 Press a 16-step key set with a sequence.

The pattern assigned to the button is played.

- The timing that the pattern is switched is in accordance with the **PATTERN QUANTIZE** setting value set on the **QUANTIZE** screen. For details on **PATTERN QUANTIZE**, refer to the operating instructions.
- The pressed step key flashes while the pattern is switched.
- Press the **[PATTERN]** button to exit pattern switching mode.

Creating a new project

1 Press the **[PROJECT]** button.

The PROJECT screen appears. You can perform operations such as loading and saving projects on the PROJECT screen.

2 Turn the rotary selector to select **[CREATE NEW]** and then press the rotary selector.

A new project is created and the main screen appears.

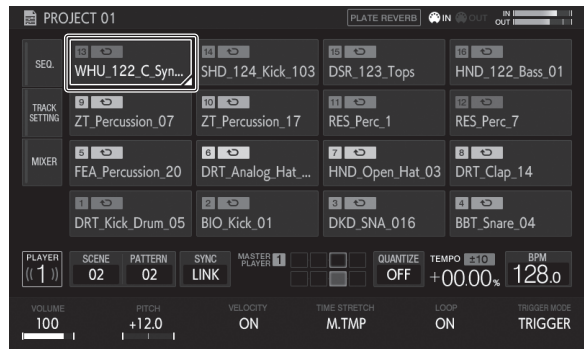
- A confirmation pop-up screen appears.
- If a new project is created without saving an existing project after the project is changed, the unsaved project will be lost.

Loading a sample to a track

1 Tap the track to which you wish to load the sample on the home screen and then tap again in the selected state.

The track menu screen appears.

- The track menu can also be displayed by turning the rotary selector to select a track and then pressing the rotary selector.



2 Tap [BROWSE].

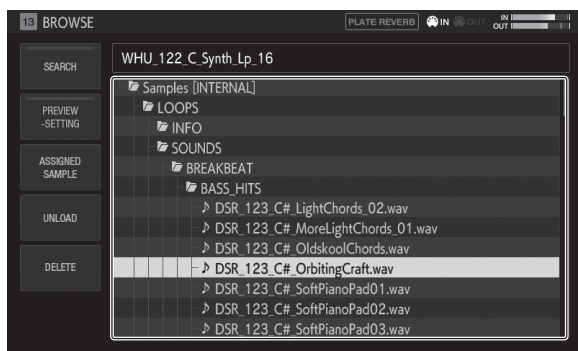
The browse screen appears. You can search for samples and load samples to tracks on the browse screen.

- The browse screen can also be displayed by turning the rotary selector to select [BROWSE] and then pressing the rotary selector.



3 Turn the rotary selector to select a sample and then press the rotary selector.

The sample is loaded to the track, and loaded on the screen.



- Select a folder and press the rotary selector to open or close the folder.
- Turn the rotary selector while pressing the [SHIFT] button to move the focus between folders (sample files are skipped).

Creating a pattern

Recording a performance (dynamic recording)

1 Press the [REC] button.

The [REC] button lights up in red and the unit enters the recording state.

2 Press the [PLAY/PAUSE ►/II] button.

The [PLAY/PAUSE ►/II] button lights up in green and the sequence plays while the unit is in the recording state.

3 Tap the performance pads to set triggers.

A trigger is set when the pad is tapped. The step key to which the trigger was input lights or flashes in the track color.

Programming triggers (step recording)

1 Tap the track for step recording on the home screen.

The sequence of the selected track is displayed on the 16-step keys.

- A track can also be selected by turning the rotary selector.
- A track can also be selected by tapping a performance pad.

2 Press the 16-step keys to input triggers.

The step keys corresponding to the programmed sequence light up in the track color.

Saving a project

A project can be saved to a USB device. When saving a project, connect a USB device to the unit.

1 Press the [PROJECT] button.

The PROJECT screen appears. You can perform operations such as loading and saving projects on the PROJECT screen.

2 Turn the rotary selector to select [SAVE] and then press the rotary selector.

If the project name has already been entered, a saving pop-up screen appears. The progress is indicated by a progress bar in the pop-up screen.

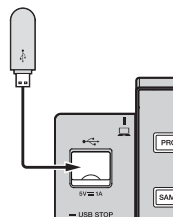
If the project name has not been entered, a pop-up screen and software keyboard for setting the project name appear.

- The pop-up window disappears and the PROJECT screen appears when the saving process is completed.
- To change the project name select [SAVE AS], enter a project name, and then save the project.

Connecting a USB device

1 Press the [⏻] switch to turn this unit on.

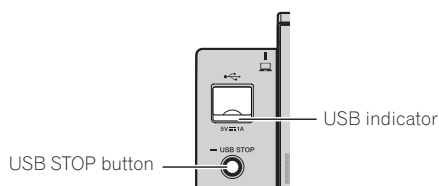
2 Connect a USB device to the USB device insertion slot.



Disconnecting a USB device

1 Press and hold the [USB STOP] button until the USB indicator turns off.

Do not disconnect the USB device or turn this unit off while the USB indicator is flashing. Failure to do so may result in losing the management data and the USB device becoming unreadable.



2 Disconnect the USB device.

AlphaTheta Music Americas, Inc.
LIMITED WARRANTY
WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

ONE YEAR LIMITED WARRANTY

AlphaTheta Music Americas, Inc. (COMPANY) warrants that Pioneer DJ branded products distributed by COMPANY in the U.S.A. and Canada that fail to function properly under normal use and conditions due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit, and any officially published guidelines such as technical specifications or service communications, will be repaired or replaced with a unit of comparable value, at the option of COMPANY, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of COMPANY.

This warranty is valid only in the country of purchase. This limited warranty applies to the original or any subsequent owner of this product during the warranty period provided the product was purchased from an authorized company distributor/dealer in the U.S.A. or Canada. You will be required to provide a sales receipt or other valid proof of purchase showing the date of original purchase or, if rented, your rental contract showing the place and date of first rental. In the event Service is required, the product must be delivered within the warranty period, transportation prepaid, only from within the U.S.A or Canada, as applicable. As explained in this document, you will be responsible for removal and installation of the product. COMPANY will pay to return the repaired or replacement product to you within the U.S.A or Canada, as applicable.

PRODUCT WARRANTY PERIOD

	<u>Parts</u>	<u>Labor</u>
Audio and Video	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

COMPANY SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF USE, LOSS OF PROFITS OR LOSS OF WAGES, TO THE GREATEST EXTENT ALLOWED BY APPLICABLE LAW. COMPANY'S LIABILITY SHALL UNDER NO CIRCUMSTANCE EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT.

This warranty does not apply if the product has been subjected to power in excess of its published power rating.

This warranty does not cover the cabinet or any appearance item, user attached antenna, any damage to records or recording tapes or discs, any damage to the product resulting from alterations, modifications not authorized in writing by COMPANY, accident, misuse or abuse, damage due to lightning or power surges or caused by events beyond COMPANY's reasonable control, subsequent damage from leaking, damage from inoperative batteries, or the use of batteries not conforming to those specified in the owner's manual.

This warranty does not cover the cost of parts or labor which would be otherwise provided without charge under this warranty obtained from any source other than a COMPANY authorized service company or other designated location. This warranty does not cover defects or damage caused by the use of unauthorized parts or labor from improper maintenance.

Altered, defaced, or removed serial numbers void this entire warranty.

This warranty does not cover ordinary wear and tear, damage caused by tampering, abuse, or neglect of the product, or damage caused by parts not provided by company.

COMPANY and its service and repair facilities are not responsible for damage or loss of electronic information or data stored on any returned product.

NO OTHER WARRANTIES

COMPANY LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which may vary from state to state.

No dealer, distributor, or employee of COMPANY is authorized to make any modification, extension, or modification of this warranty.

If any term of this warranty is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

TO OBTAIN SERVICE

COMPANY has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit, you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-844-784-0000.

For information on hook-up or operation of your unit or to locate an Authorized Service Company, please call or visit:

Website: pioneerdj.com
Phone: 1-844-784-0000

DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and COMPANY, COMPANY makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-844-784-0000 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ branded product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, COMPANY will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action COMPANY will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCP0620-A1

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